



An exciting announcement from Professional Community Management!

Dear Resident,

Professional Community Management, an Associa member company, is happy to announce a *free* service available to you: **Associerge®**. Associerge® is your 24/7 virtual assistant. Is your “to-do” List constantly growing? With a few clicks on the website or a quick phone call, those items can be taken care of with the help of Associerge®.

What can Associerge® do for you?

In a word: everything! From small tasks, such as picking up the dry cleaning and making dinner reservations – to larger tasks, like planning a vacation, or arranging a party for your son’s upcoming birthday – Associerge® can take care of it. The professional and courteous experts at Associerge® will make your life easier. Forgetting Aunt Martha’s birthday is a thing of the past. Associerge® will not only remind you to call her but will ask you two weeks ahead of time if you’d like to arrange for a gift to be purchased and delivered to her, just in time for her special day. Never forget a special event again.

Thanks to Associerge®, you now have the personal assistant you’ve always wanted. And since you live in an Associa-managed community, the **Associerge® Essential** membership has been provided to you, and all the residents within your association, at absolutely **no cost** or obligation. As your association management company, this complimentary service is simply our way of saying, “Thank you.”

Designed with you in mind, the **Associerge® Essential** menu of services includes:

- Airline arrival/departure times
- Airline tickets
- Auto detailing appointments
- Auto maintenance
- Car rental reservations
- City-specific information
- Courier service arrangements
- Cruise vacation reservations
- Dining reservations
- Dry cleaning/laundry arrangements
- Event tickets
- Fresh flower service
- Gifting services
- Golf tee times
- Ground transportation
- Hotel reservations
- Key date maintenance
- Movie times
- Nightclub reservations
- Spa reservations
- Sports scores
- Stock quotes
- Tennis court times
- Tour reservations

Is your “to-do” List different? Maybe you’re a professional road warrior, with airline miles and hotel points to spare. Then have Associerge® help you with your ever-changing travel arrangements. Flying to a new city? Associerge® can provide you with a list of “must see” items, so you can check out the sites after your full day of meetings. Associerge® is flexible enough to provide services that fit your lifestyle – no matter what that lifestyle is. Here is what some of our customers are saying:

“Associerge® was able to obtain tickets to a sold-out show in my area recently. They made me a hero with my daughter. It was a great experience, and I can’t wait to use it again.” ~ San Diego, California

“While on a business trip, I had the opportunity to leave earlier than expected. With one call to Associerge®, I was able to change my flight; cancel my hotel reservations; arrange transportation home and advise my family of my early arrival...all from my car. Wow! Associerge®, you are my lifesaver.” ~ Atlanta, Georgia

How do I get started?

To get started, simply visit your management company’s website at <http://www.pcminternet.com> and click the Associerge® link. Or call toll-free 800.560.9015, 24 hours a day. All you’ll need is your community name and your account number, found on your payment coupon or billing statement. Not sure of your account number? Call Professional Community Management at 949-768-7261 we’ll be happy to help you locate it.

Sincerely,
Donny Disbro MBA, CCAM
CEO

